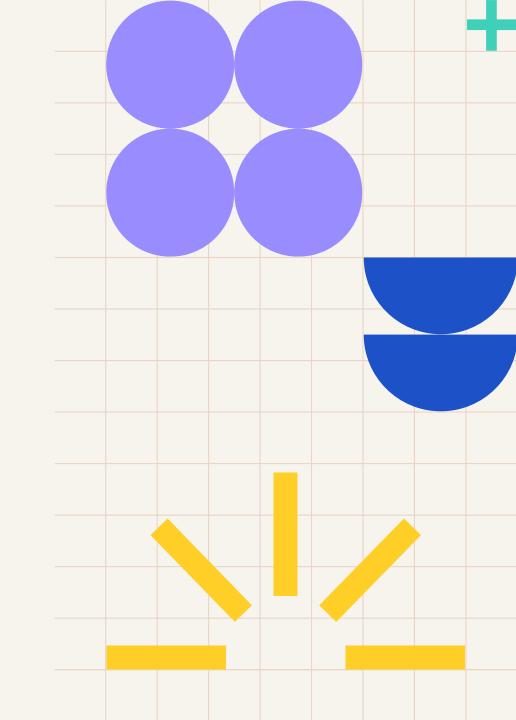


# Practical algorithms for Recommender Systems (Part 2)

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# Today

01 More on Matrix Factorization

O 2 Hybrid Recommender Systems

03 Context-awareness

# 01

Matrix Factorization (continued)

# Previous lecture – a general view on latent factors models

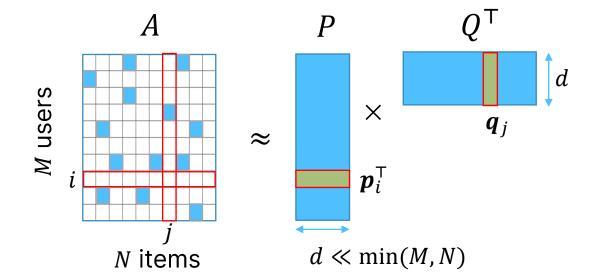
#### Task:

find a relevance function

$$f_R$$
:  $r_{ij} \approx \boldsymbol{p}_i^{\mathsf{T}} \boldsymbol{q}_j = \sum_{k=1}^d p_{ik} q_{jk}$ 

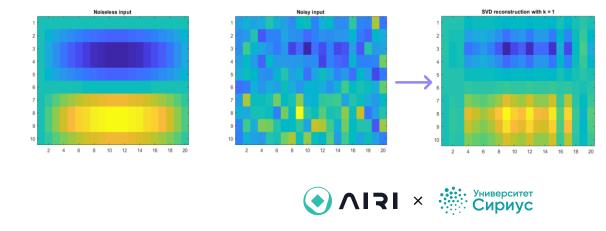
o via an optimization problem:

$$\mathcal{L}(A,R) \to \min$$



#### Components of the solution:

- Utility function to generate R
- $\circ$  Optimization objective  $\mathcal{L}$
- Optimization algorithm



#### Previous lecture - PureSVD model

$$\|A_0 - R\|_{\mathrm{F}}^2 \to \min$$
, s.t.  $\operatorname{rank}(R) = d$  
$$[A_0]_{ij} = \begin{cases} a_{ij}, & \text{if known} \\ 0, & \text{otherwise} \end{cases}$$
 
$$f_R \colon R = A_0 V_d V_d^{\mathsf{T}}$$

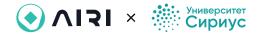
#### Efficient computation with Lanczos algorithm:

- iterative process
- requires only sparse matrix-vector (matvec) multiplications (fast with CSR format);
- training complexity  $O(nnz \cdot d) + O((M+N) \cdot d^2)$

#### Efficient implementations in Python:

- SciPy Sparse svds, Scikit-Learn TruncatedSVD.
- core functionality is also implemented in Spark.

In distributed setups, randomized SVD is used.



# More general MF optimization scheme

Optimization objective:

$$\mathcal{J}(\Theta) = \mathcal{L}(A, \Theta) + \Omega(\Theta)$$

Model parameters:  $\Theta = \{P, Q\}$ 

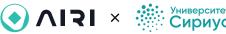
 $\Omega(\Theta)$  - additional constraints, e.g.  $L_2$  regularization

#### Typical optimization algorithms:

stochastic gradient descent (SGD)

alternating least squares (ALS)

ALS: GD:
$$\begin{cases}
P^* = \arg\min_{P} \mathcal{J}(\Theta) & \{ \boldsymbol{p}_i \leftarrow \boldsymbol{p}_i - \eta \nabla_{\boldsymbol{p}_i} \mathcal{J} \\
Q^* = \arg\min_{Q} \mathcal{J}(\Theta) & \{ \boldsymbol{q}_j \leftarrow \boldsymbol{q}_j - \eta \nabla_{\boldsymbol{q}_j} \mathcal{J} \\
\end{pmatrix}$$



#### ALS vs SGD vs SVD

#### ALS

- More stable
- Fewer hyper-parameters to tune
- Higher complexity, however requires fewer iterations
- Embarrassingly parallel
- Higher communication cost in distributed environment
- Coordinate Descent can be a good alternative (e.g., eALS by [He et al. 2016])

#### SGD

- Sensitive to hyper-parameters
- Requires special treatment of learning rate
- Lower complexity but slower convergence, using adaptive learning rate schedule (ADAM, Adagard, etc.) helps
- Inherently sequential (parallelization is tricky for RecSys)
- Hogwild! algorithm is not directly applicable in CF settings

Algorithm	Overall complexity	Update complexity	Sensitivity
SVD*	$O(nnz_A \cdot r + (M+N)r^2)$	$O(nnz_a \cdot r)$	Stable
ALS	$O\left(nnz_A \cdot r^2 + (M+N)r^3\right)$	$O\left(nnz_a\cdot r + r^3\right)$	Stable
CD	$O(nnz_A \cdot r)$	$O(nnz_a \cdot r)$	Stable
SGD	$O(nnz_A \cdot r)$	$O(nnz_a \cdot r)$	Sensitive

(ALS, SGD) vs SVD:

- More involved optimization (no rank truncation).
- Allow for custom optimization objectives.



<sup>\*</sup> For both standard and randomized implementations [71].

# Working with imbalanced data

- SGD:
  - negative sampling
- iALS:
  - confidence weights

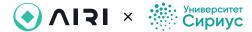
$$\mathcal{L} = \sum_{ij} w(a_{ij}) \cdot l(s_{ij} - r_{ij})^2$$

- PureSVD
  - data normalization

$$\tilde{A} = DA_0, \qquad [D]_{ii} = ||a_i||^{f-1}$$



All these methods aim to balance contribution of positive and negative items!



# Case study: Yandex Zen

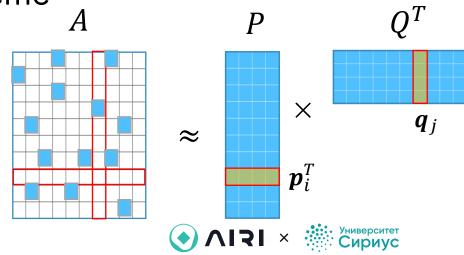
Company manages different types of media content (news, search, etc.). Goal: have a unified user representation across all domains.

#### Solution:

- A DNN embeds unstructured content into a shared latent space
- Users are updated through the "half"-ALS scheme

#### Algorithm:

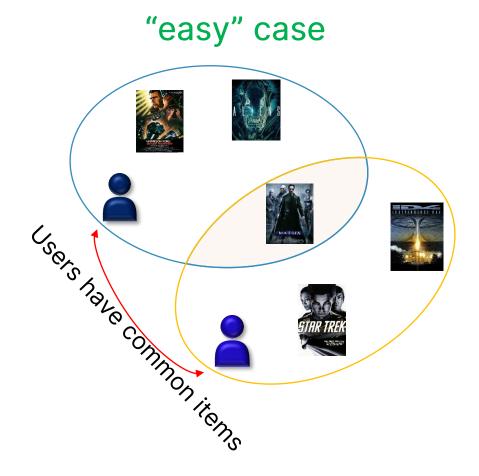
- Get Q from external source (DNN)
- Update P based on most recent Q

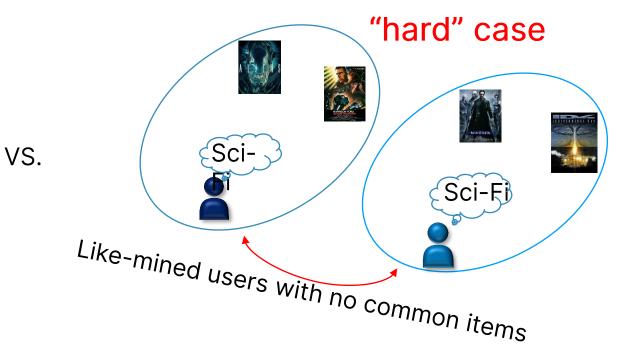


# 02

Hybrid Recommender Systems

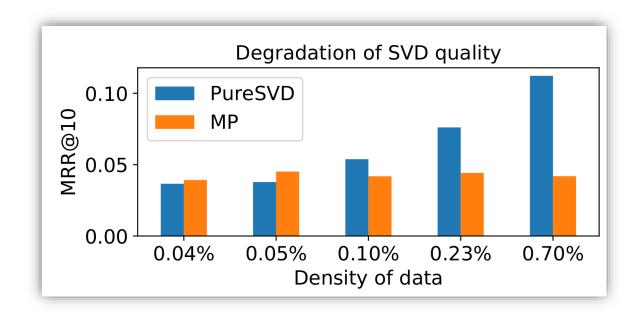
# The problem of rare interactions

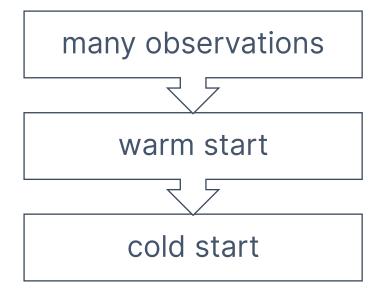




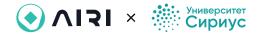


# The problem of rare interactions



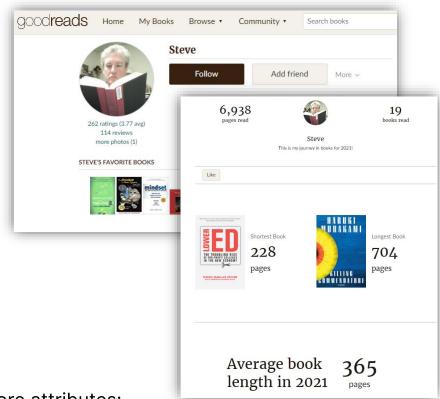


How to mitigate that?



# Example of content features

#### Users

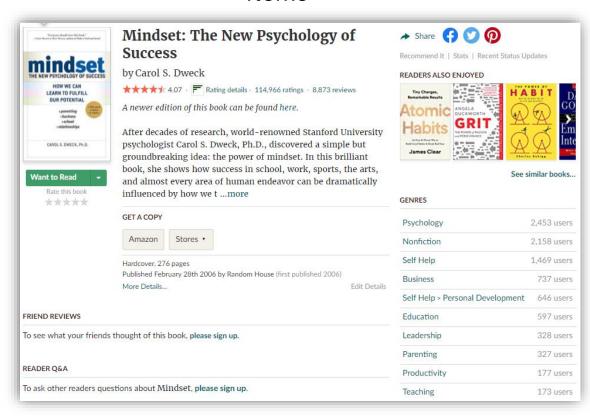


#### More attributes:

- demographics
- location
- occupation

- ...

#### **Items**



#### Other features:

- price
- format/style
- language
- ...



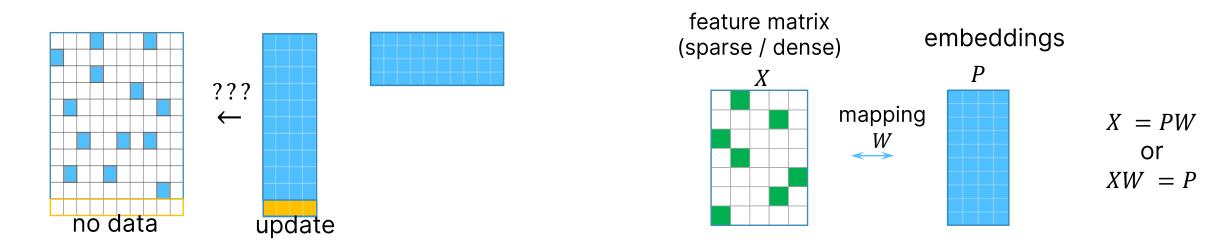


# Mitigating cold-start problems with hybrid approach

Pure content-based filtering may not be effective:

- noisy / incomplete side information,
- overspecialization.

Pure collaborative filtering is inapplicable in cold start!



How can we use side information for recovering latent features?



# Simple linear regression model

f(user features, item features)  $\rightarrow$  feedback

$$r = \mathbf{w}^{\mathsf{T}}\mathbf{z} + \epsilon$$



Does it provide personalized recommendations?

$$r_{ui} = b_{user} + b_{item} + \boldsymbol{w}_{user}^{\mathsf{T}} \boldsymbol{x}_{u} + \boldsymbol{w}_{item}^{\mathsf{T}} \boldsymbol{y}_{i}$$

#### How to add personalization?

We need a way to entangle user and item features!

#### Example:

- users are described with 2 features based on age group, e.g. [>18, >65]
- items are described with 3 features based on book genre, e.g., [is action, is romance, is drama]

#### How to add personalization?

 let's encode all possible combinations of features via Cartesian product (bias terms are omitted for simplicity):

$$Z = \mathbf{x} \mathbf{y}^{\mathsf{T}}, \qquad \mathbf{x} = \begin{bmatrix} x_1, \dots, x_{m_x} \end{bmatrix}^{\mathsf{T}}, \qquad \mathbf{y} = \begin{bmatrix} y_1, \dots, y_{n_y} \end{bmatrix}^{\mathsf{T}}$$

new model:

$$r = \mathbf{w}^{\mathsf{T}} \mathbf{z}, \qquad \mathbf{z} = \mathrm{vec}(Z)$$

• or equivalently:

$$r = \mathbf{x}^{\mathsf{T}} W \mathbf{y},$$
  $vec(W) = \mathbf{w}, \qquad W \in \mathbb{R}^{m_x \times n_y}$ 

# Improved top-*n* ranking

the model:

$$r_{xy} = \mathbf{x}^{\mathsf{T}} W \mathbf{y} = \sum_{i=1}^{m_{\chi}} \sum_{j=1}^{n_{y}} w_{ij} \cdot x_{i} y_{j}$$

• ranking now depends on the association strength  $w_{ij}$  between user features  $\mathbf{x}_i$  and item features  $\mathbf{y}_i$ 

$$r_{xy} - r_{xy'} = \sum_{i=1}^{m_x} x_i \sum_{j=1}^{n_y} w_{ij} \cdot (y_j - y_j')$$

# learned parameters of the global model: O(

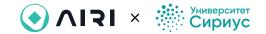


# Limited expressiveness of the model

still, there're problems:

- various items/users may have the same features overspecialization
- if ratings are different → ill-posed problem

What additional information will help?



# Improved personalized regression model

personalization issue fix – encode user and item ids:

$$r_{xy} = \mathbf{x}^{\mathsf{T}} W \mathbf{y}$$
  $\mathbf{x}^{\mathsf{T}} = [\mathbf{x}_{\mathrm{id}}^{\mathsf{T}} \ \mathbf{x}_{\mathrm{feat}}^{\mathsf{T}}], \qquad \mathbf{y}^{\mathsf{T}} = [\mathbf{y}_{\mathrm{id}}^{\mathsf{T}} \ \mathbf{y}_{\mathrm{feat}}^{\mathsf{T}}]$ 

matrix form:

$$R =$$

- resolves expressiveness problem
- # learned parameters:



# Combating data sparsity

#### Structural problem:

- the weights matrix W can become restrictively large
- conversely, there's only a small number of known user-item interactions

#### How can we deal with that?

Imposing low rank structure:

$$W = PQ^{\mathsf{T}}$$

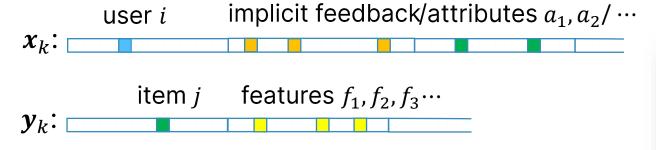
yields:

$$R = XP(YQ)^{\mathsf{T}}$$



#### **SVDFeature**

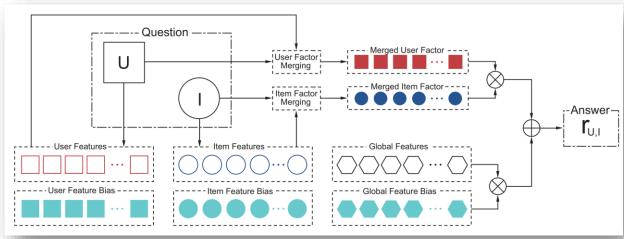
$$\min \mathcal{L}(A, R)$$
 
$$R = (XP)(YQ)^{\top}$$
 
$$X = [X_1 \ X_2 \ ... \ X_m], \qquad Y = [Y_1 \ Y_2 \ ... \ Y_n]$$

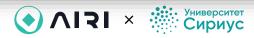


#### Including bias terms:

$$r = b_0 + \boldsymbol{g}^{\mathsf{T}} \boldsymbol{x} + \boldsymbol{f}^{\mathsf{T}} \boldsymbol{y} + \boldsymbol{x}^{\mathsf{T}} P Q^{\mathsf{T}} \boldsymbol{y}$$

- $b_0 = \sum_{g \in G} \gamma_g \mu_g$  is precomputed.
- model parameters:  $\Theta = \{g, f, P, Q\}$
- optimized with ALS, SGD, BPR.





# LightFM

- Same general approach as in SVDFeature
- Option to pick logistic loss
- SGD with BPR/WARP optimizers

M. Kula, "Metadata embeddings for user and item cold-start recommendations." 2015. <a href="https://github.com/lyst/lightfm">https://github.com/lyst/lightfm</a>

The model is parameterised in terms of d-dimensional user and item feature embeddings  $e_f^U$  and  $e_f^I$  for each feature f. Each feature is also described by a scalar bias term ( $b_f^U$  for user and  $b_f^I$  for item features).

The latent representation of user u is given by the sum of its features' latent vectors:

$$oldsymbol{q}_u = \sum_{j \in f_u} oldsymbol{e}_j^U$$

The same holds for item i:

$$oldsymbol{p}_i = \sum_{j \in f_i} oldsymbol{e}_j^I$$

The bias term for user u is given by the sum of the features' biases:

$$b_u = \sum_{j \in f_u} b_j^U$$

The same holds for item i:

$$b_i = \sum_{j \in f_i} b_j^I$$

The model's prediction for user u and item i is then given by the dot product of user and item representations, adjusted by user and item feature biases:

$$\widehat{r}_{ui} = f\left(\boldsymbol{q}_u \cdot \boldsymbol{p}_i + b_u + b_i\right) \tag{1}$$

There is a number of functions suitable for  $f(\cdot)$ . An identity function would work well for predicting ratings; in this paper, I am interested in predicting binary data, and so after Rendle *et al.* [16] I choose the sigmoid function

$$f(x) = \frac{1}{1 + \exp(-x)}.$$

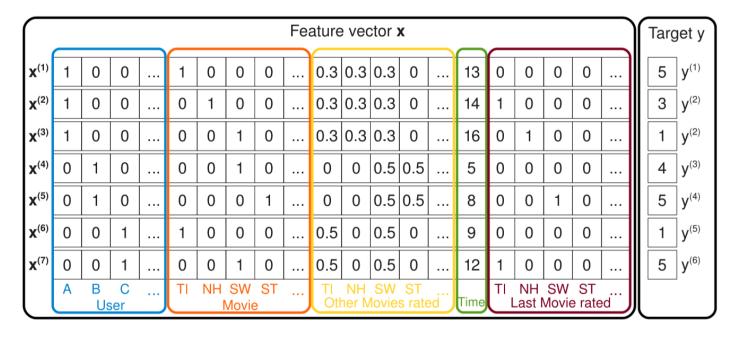
The optimisation objective for the model consists in maximising the likelihood of the data conditional on the parameters. The likelihood is given by

$$L\left(\boldsymbol{e}^{U}, \boldsymbol{e}^{I}, \boldsymbol{b}^{U}, \boldsymbol{b}^{I}\right) = \prod_{(u,i) \in S^{+}} \widehat{r}_{ui} \times \prod_{(u,i) \in S^{-}} (1 - \widehat{r}_{ui}) \quad (2)$$

#### **Factorization Machines**

Idea: polynomial expansion

$$f(\mathbf{z}) = b_0 + \mathbf{b}^{\mathsf{T}} \mathbf{z} + \mathbf{z}^{\mathsf{T}} H \mathbf{z} + \cdots$$



#### **Factorization Machines**

$$r = b_0 + \mathbf{g}^{\mathsf{T}} \mathbf{x} + \mathbf{f}^{\mathsf{T}} \mathbf{y} + \mathbf{x}^{\mathsf{T}} P Q^{\mathsf{T}} \mathbf{y}$$
$$b = \begin{bmatrix} t \\ f \end{bmatrix}, \qquad z = \begin{bmatrix} x \\ y \end{bmatrix}$$

$$r(\mathbf{z}) = \mathbf{b}_0 + \mathbf{b}^\mathsf{T} \mathbf{z} + \mathbf{z}^\mathsf{T} \mathbf{H} \mathbf{z} + \cdots$$

characterizes relations between all types of encoded entities

Data is sparse  $\rightarrow$  impose low-rank structure on H

H is symmetric positive semi-definite

$$H = VV^{T}$$
 V embeds all users, items and their side information

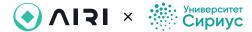
2<sup>nd</sup> order FM:

$$r(\mathbf{z}) = b_0 + \sum_{k=1}^{K} b_k z_k + \sum_{k=1}^{K} \sum_{k'=k+1} \mathbf{v}_k^{\mathsf{T}} \mathbf{v}_{k'} \cdot z_k z_{k'}$$

Model parameters:  $\Theta = \{b_0, \mathbf{z}, V\}$ 

user i item j side information

 $z_k$ :



Factorization Machines computation 
$$\mathbf{z} = \begin{bmatrix} \mathbf{z} \\ \mathbf{y} \\ \mathbf{f} \end{bmatrix} \qquad V = \begin{bmatrix} V_{x} \\ V_{y} \\ V_{f} \end{bmatrix} \qquad V \in \mathbb{R}^{K \times d} \qquad \mathbf{z} \in \mathbb{R}^{K} :$$

$$\mathbf{z}^{T}VV^{T}\mathbf{z} = \left( \begin{bmatrix} \mathbf{x}^{T} & \mathbf{y}^{T} & \mathbf{f}^{T} \end{bmatrix} \begin{bmatrix} V_{x} \\ V_{y} \\ V_{f} \end{bmatrix} \right) \left( \begin{bmatrix} V_{x}^{T} & V_{y}^{T} & V_{f}^{T} \end{bmatrix} \begin{bmatrix} \mathbf{x} \\ \mathbf{y} \\ \mathbf{f} \end{bmatrix} \right) = (\mathbf{x}^{T}V_{x} + \mathbf{y}^{T}V_{y} + \mathbf{f}^{T}V_{f})(\mathbf{x}^{T}V_{x} + \mathbf{y}^{T}V_{y} + \mathbf{f}^{T}V_{f})^{T} = \mathbf{y}^{T}V_{x} + \mathbf{y}^{T}V_{y} + \mathbf{f}^{T}V_{x} + \mathbf{y}^{T}V_{y} + \mathbf{f}^{T}V_{y} + \mathbf{f}^{T}V_$$

"self-interaction" terms

actual 2<sup>nd</sup> order FM model r(z) (w/o biases)

$$= x^{T} V_{x} V_{x}^{T} x + y^{T} V_{y} V_{y}^{T} y + f^{T} V_{f} V_{f}^{T} f + 2 (x^{T} V_{x} V_{y}^{T} y + x^{T} V_{x} V_{f}^{T} f + y^{T} V_{y} V_{f}^{T} f)$$
user-item user-feature item-feature interactions

$$\boldsymbol{v}_{x} = V_{x}^{T} \boldsymbol{x}, \ \boldsymbol{v}_{y} = ...$$

$$v_x = V_x^T x$$
,  $v_y = ...$   $r(z) = \frac{1}{2} [(v_x + v_y + v_f)^T (v_x + v_y + v_f) - (||v_x||^2 + ||v_y||^2 + ||v_f||^2)] = 0$ 

$$=\frac{1}{2}\sum_{l=1}^{d}\left(\left(\sum_{k=1}^{K}v_{kl}Z_{k}\right)^{2}-\sum_{k=1}^{K}(v_{kl}Z_{k})^{2}\right)$$
 reduces the number of operations Cupuyc



#### Matrix form of FM

$$\mathbf{z} = \begin{bmatrix} \mathbf{x} \\ \mathbf{y} \\ \mathbf{f} \end{bmatrix} \qquad V = \begin{bmatrix} V_x \\ V_y \\ V_f \end{bmatrix} \qquad V \in \mathbb{R}^{K \times d} \qquad \mathbf{z} \in \mathbb{R}^K: \qquad \text{user } i \text{ item } j \text{ features } f_1, f_2, f_3$$

$$r(\mathbf{z}) = \frac{1}{2} \mathbf{z}^T \left( \begin{bmatrix} V_x \\ V_y \\ V_f \end{bmatrix} \begin{bmatrix} V_x^T & V_y^T & V_f^T \end{bmatrix} - \begin{bmatrix} V_x & 0 \\ V_y & V_f \end{bmatrix} \begin{bmatrix} V_x & 0 \\ 0 & V_f \end{bmatrix} \begin{bmatrix} V_x & 0 \\ 0 & V_f \end{bmatrix}^T \right) \mathbf{z} = \mathbf{z}^T \left( \begin{bmatrix} V_x \\ V_y \\ V_f \end{bmatrix} \begin{bmatrix} V_x \\ V_y \end{bmatrix} \begin{bmatrix} V_x \\ V_y \end{bmatrix} \mathbf{z} \right)$$

$$= \frac{1}{2} \mathbf{z}^T \begin{bmatrix} 0 & V_{\mathcal{X}} V_{\mathcal{Y}}^T & V_{\mathcal{X}} V_{f}^T \\ V_{\mathcal{Y}} V_{\mathcal{X}}^T & 0 & V_{\mathcal{Y}} V_{f}^T \\ V_{f} V_{\mathcal{X}}^T & V_{f} V_{\mathcal{Y}}^T & 0 \end{bmatrix} \mathbf{z} = \mathbf{z}^T H \mathbf{z}$$



# Connection between FM, LightFM and MF

$$V = \begin{bmatrix} V_x \\ V_y \\ V_{f_x} \\ V_{f_y} \end{bmatrix}, \quad \mathbf{z} = \begin{bmatrix} \mathbf{x} \\ \mathbf{y} \\ \mathbf{f}_x \\ \mathbf{f}_y \end{bmatrix} \qquad \mathbf{z} \in \mathbb{R}^K: \quad \text{user} \quad \text{item user features item features}$$

$$V \in \mathbb{R}^K \times d, \quad K = M + N + m_x + n_y$$

$$H = \frac{1}{2} \begin{bmatrix} 0 & V_{x}V_{y}^{\mathsf{T}} & V_{x}V_{f_{x}}^{\mathsf{T}} & V_{x}V_{f_{y}}^{\mathsf{T}} \\ V_{y}V_{x}^{\mathsf{T}} & 0 & V_{y}V_{f_{x}}^{\mathsf{T}} & V_{y}V_{f_{y}}^{\mathsf{T}} \\ V_{f_{x}}V_{x}^{\mathsf{T}} & V_{f_{x}}V_{y}^{\mathsf{T}} & 0 & V_{f_{x}}V_{f_{y}}^{\mathsf{T}} \\ V_{f_{y}}V_{x}^{\mathsf{T}} & V_{f_{y}}V_{y}^{\mathsf{T}} & V_{f_{y}}V_{f_{x}}^{\mathsf{T}} & 0 \end{bmatrix}$$

# Challenges

Finding linear map is a hard task in general:

it becomes part of a main optimization routine.

If there're too many different types of real features

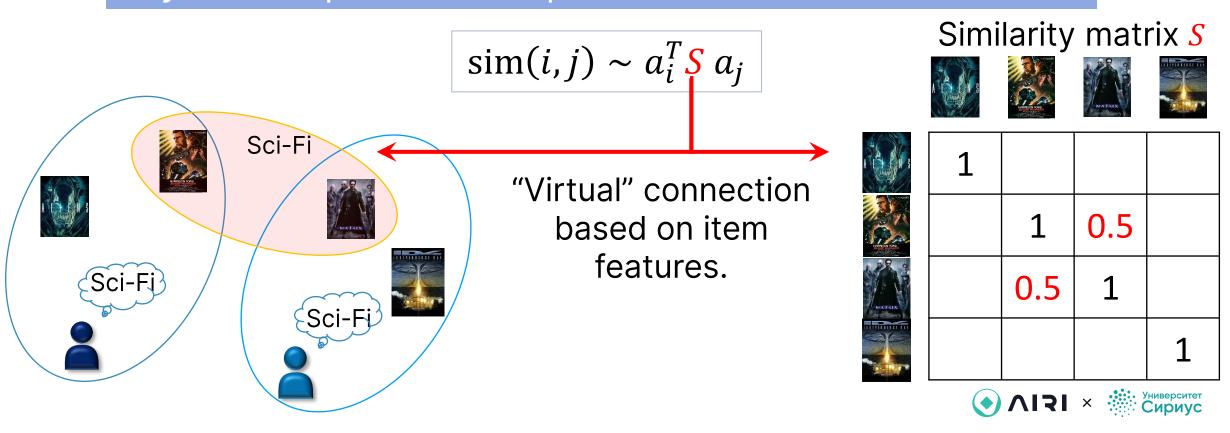
the latent space size may explode.

# Incorporating side information into correlations

"similarity" of users i and j depends on co-occurrence of items in their preferences

$$C = AA^T = U\Sigma^2 U^T \quad \leftrightarrow \quad c_{ij} = a_i^T a_j$$

# Key idea: replace scalar products with a bilinear form.



# HybridSVD – formal problem statement

- 1. Build SPD similarity matrices K, S for users and items based on *side information*.
- 2. Solve a new eigen-decomposition problem:

$$\begin{cases} ASA^T = U\Sigma^2 U^T \\ A^T KA = V\Sigma^2 V^T \end{cases}$$

 $\Sigma$  is a diagonal matrix of singular values.



# HybridSVD solution

$$\begin{cases} AA^{\mathsf{T}} = U\Sigma^{2}U^{\mathsf{T}} \\ A^{\mathsf{T}}A = V\Sigma^{2}V^{\mathsf{T}} \end{cases} \qquad \qquad \begin{cases} ASA^{\mathsf{T}} = U\Sigma^{2}U^{\mathsf{T}} \\ A^{\mathsf{T}}KA = V\Sigma^{2}V^{\mathsf{T}} \end{cases}$$

#### **Solution:**

via SVD of an auxiliary matrix [Abdi 2007; Allen et al. 2014]:

$$L_K^{\mathsf{T}} A L_S = \widehat{U} \Sigma \widehat{V}^T$$
,  $L_K L_K^T = K$ ,  $L_S L_S^T = S$ 

link to the original latent space

$$L_K^{-\top} \widehat{U} = U, \quad L_S^{-\top} \widehat{V} = V$$

#### **Properties:**

latent space structure:  $U^{\top}KU = I$ ,  $V^{\top}SV = I$ 

"hybrid" folding-in:  $\boldsymbol{p} = L_S^{-T} \widehat{V} \widehat{V}^T L_S^T \boldsymbol{a}$ .

#### Computation example (naïve)



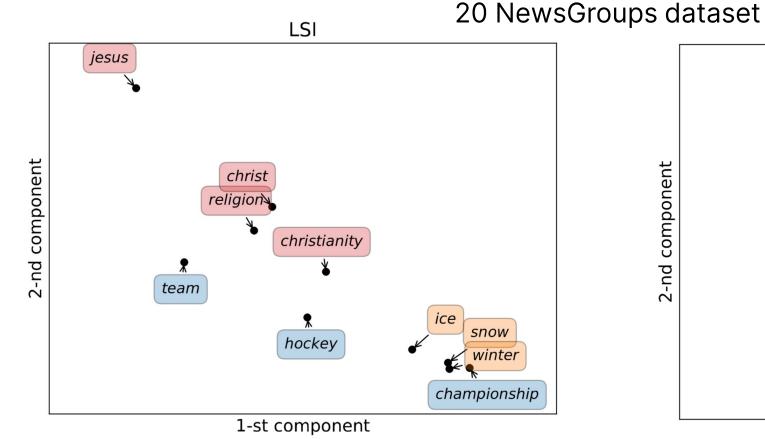
```
# recommendations for the user with standard folding-in approach
recs = p.dot(v).dot(v.T)
recs
# output: [ 0.8904344 , 0.31234752, 0.31234752, 0.8904344 , 0. ]
```

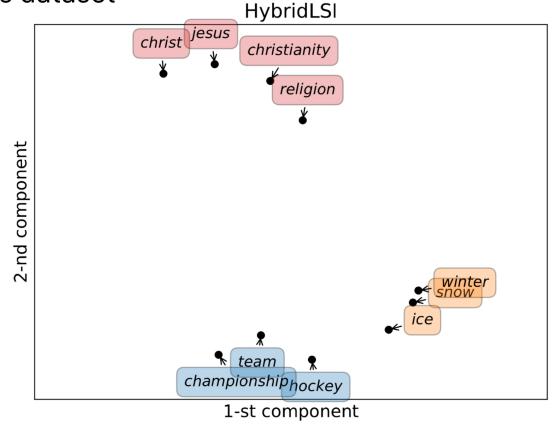
```
# ======= Hybrid Model =======
d = 0.5 # off-diagonal similarity factor
# item similarity matrix
# non-zero off-diagonal values denote similarity between items 3 and 5
s = np.array([[1, 0, 0, 0, 0],
              [0, 1, 0, 0, 0],
              [0, 0, 1, 0, d],
             [0, 0, 0, 1, 0],
              [0, 0, d, 0 ,1]])
# finding Cholesky factors
L = np.linalg.cholesky(s)
u2, s2, v2 = np.linalg.svd(a.dot(L), full_matrices=False)
v2 = v2.T[:, :rank]
# preparing for hybrid folding-in calculation
lv = L.dot(v2)
rv = spsolve triangular(csr matrix(L.T), v2, lower=False)
# recommendations for the user with hybrid model
recs2 = p.dot(lv).dot(rv.T)
recs2
# output: [0.96852129, 0.08973892, 0.58973892, 0.96852129, 0.
```



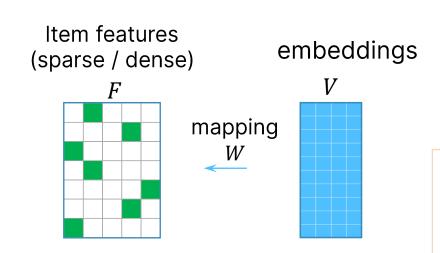
#### Latent space structure with HybridSVD

• Use general semantic similarity of words based on a global model, e.g. word2vec.





# Solving cold start with HybridSVD



Using the S-orthogonality property:

$$VW = F \rightarrow W = V^{\mathsf{T}}SF$$

← analytic solution

Given any feature vector f, we find the corresponding embedding v from:

$$W^{\mathsf{T}}v = f$$

← quick to solve

Relevance scores prediction:

$$p = U\Sigma v = AVv$$

Works for PureSVD as well by setting S = I, K = I.



#### Notes on HybridSVD scalability

Auxiliary matrix  $L_K^T A L_S$  is likely to become dense:

can be avoided via matvec in the Lanczos procedure.

Building similarity matrices *K* and *S* can also be prohibitively expensive:

- use sparse QR / Cholesky decompositions (via <u>scikit-sparse</u>) or
- compute similarities in the reduced dimension + QR /Cholesky via fast symmetric factorization [Ambikasaran et al. 2014].

# 03

Context-awareness

#### Context vs Content

There's no sharp boundary!

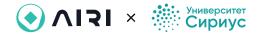
Content is typically:

- static,
- fixed to an entity it describes.

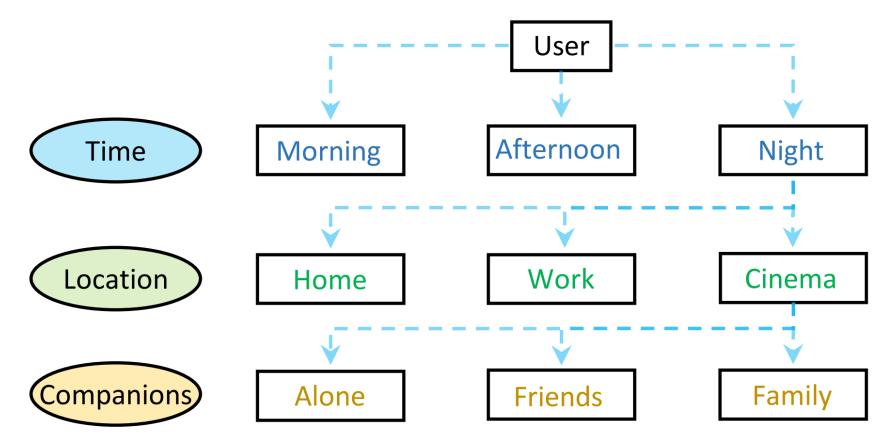
### Context is typically:

- situational / dynamic,
- characterizes interaction between entities.

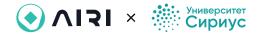
Context or content? (user, movie, *genre*, *tag*)



## Examples of context in RecSys



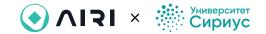
Also: folksonomies, cross-domain RS, temporal models, etc.



#### Contextual recommendations

```
f_U: User × Item → Relevance \downarrow f_U: User × Item × Context → Relevance \downarrow f_U: User × Item × Context<sub>1</sub> × ··· × Context<sub>f</sub> → Relevance
```

Suggest an approach for contextual modeling.



# Higher order contextual models

FM models pairwise (or 2-way) relations

 $f_U$ : User × Item × Context  $\rightarrow$  Relevance

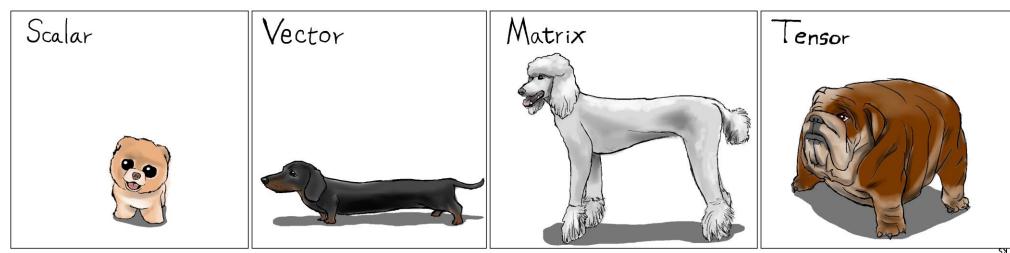
How does FM capture triplet interactions?

# Multiway (multi-aspect) learning

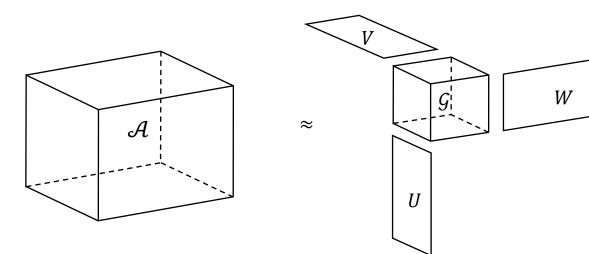
 $f_U$ : User × Item × Context<sub>1</sub> × ··· × Context<sub>f</sub> → Relevance

In the paradigm of contextual modeling:

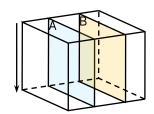
- data seem to be better described via multiway relations
- multiway relations can be naturally encoded via tensor formats

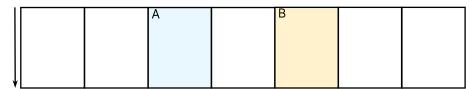


# Higher Order SVD (HOSVD)



Tensor matricization (unfolding)





 $\times_n$  denotes a tensor product, e.g., for tensor  $\mathcal{A}$  and matrix B:

$$[\mathcal{A} \times_n B]_{i_1...i_{n-1} \ j \ i_{n+1}...i_m} = \sum a_{i_1 i_2...i_m} b_{j i_n}$$

#### HOSVD procedure

compute from tensor unfoldings:

 $U \leftarrow d_1$  left singular vectors of  $\mathcal{A}_0^{(1)}$ 

 $V \leftarrow d_2$  left singular vectors of  $\mathcal{A}_0^{(2)}$ 

 $W \leftarrow d_3$  left singular vectors of  $\mathcal{A}_0^{(3)}$ 

$$\mathcal{G} \leftarrow \mathcal{A}_0 \times_1 U \times_2 V \times_3 W$$

return *U, V, W, G* 



# Contextual top-n recommendations scenarios

#### recommend the best items within a selected context

e.g., best restaurant based on location

$$toprec(u, c, n) := \arg \max_{i}^{n} r_{uic}$$

#### recommend the best context for a target item

• e.g., find best distribution channel

$$toprec(u, i, n) := \arg \max_{c}^{n} r_{uic}$$



# User feedback peculiarities



2.5x better?

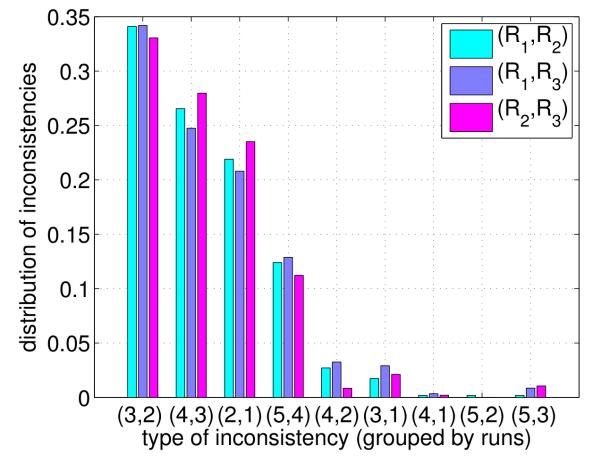






Traditional recommender models treat ratings as cardinal numbers.

From neoclassical economics: utility is an ordinal concept.



# Negative feedback problem

What is likely to be recommended in this case?

User feedback is negative!

Probably the user doesn't like criminal movies.

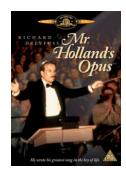


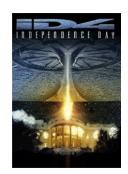










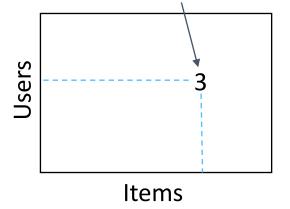




# Redefining the utility function Standard MF model

 $f_U$ : User × Item  $\rightarrow$  Rating

#### ratings are cardinal values

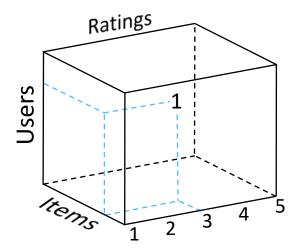


$$||A_0 - R||_F^2 \to \min$$

$$R = U\Sigma V^{\top}$$

#### Collaborative Full Feedback model — Coffee\*

 $f_U$ : User × Item × Rating → Relevance Score

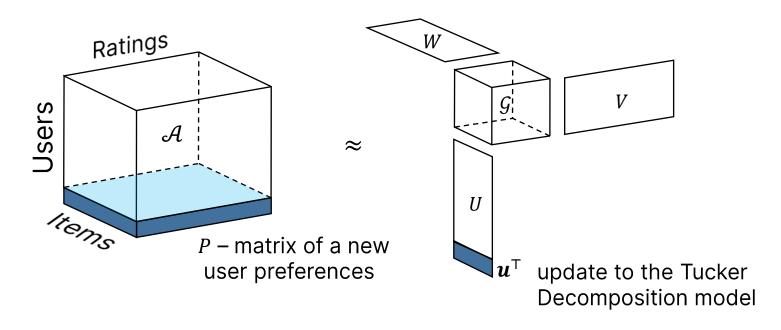


$$||\mathcal{A}_0 - \mathcal{R}||_F^2 \to \min$$

$$\mathcal{R} = \mathcal{G} \times_1 U \times_2 V \times_3 W$$



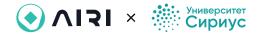
# Higher order folding-in



 $R \approx VV^{\mathsf{T}}PWW^{\mathsf{T}}$  predictions matrix

#### Compare to SVD:

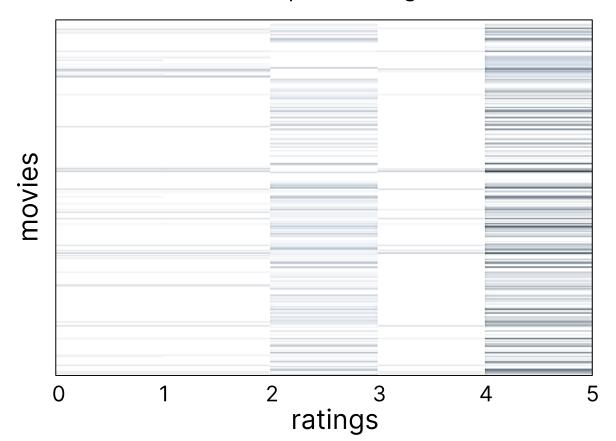
 $r = VV^{\mathsf{T}}p$  predictions vector



# "Shades" of ratings

More dense colors correspond to higher relevance score.

 $R = VV^{\mathsf{T}} PWW^{\mathsf{T}}$ matrix of known user preferences



Solves both tasks:

- ranking
- rating prediction



Granular view of user preferences, concerning all possible ratings.



Model is equally sensitive to any kind of feedback.

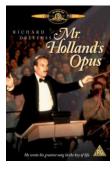


#### Warm-start with CoFFee











#### Uncovers new recommendation modes:

"users who like this also like..."



"users who **dislike** this, do like..."

	Scarface ★★☆☆☆	LOTR: The Two Towers  ★★☆☆☆	Star Wars: Episode VII - The Force Awakens  ★★★★★
CoFFee	Toy Story	Net, The	Dark Knight, The
	Mr. Holland's Opus	$\operatorname{Cliffhanger}$	Batman Begins
	Independence Day	Batman Forever	Star Wars: Episode IV - A New Hope
SVD	Reservoir Dogs	LOTR: The Fellowship of the Ring	Dark Knight, The
	$\operatorname{Goodfellas}$	$\operatorname{Shrek}$	Inception
	Godfather: Part II, The	LOTR: The Return of the King	Iron Man







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